

Privacy Statement

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We take the privacy of personal data very seriously and do not provide and/or sell personal data to third parties. We process personal data solely for the purpose for which it has been provided and in accordance with the General Data Protection Regulation (GDPR) and the Dutch Telecommunications Act.

We reserve the right to revise this Privacy Statement from time to time. We advise you to consult this Privacy Statement regularly to ensure that you are aware of the latest version. The most recent version of the Privacy Statement can always be found on our website.

1. Data security

We have implemented appropriate technical measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification.

The Meddy Goossens website (www.meddygoossens.nl) uses a reliable SSL certificate to ensure that personal data does not fall into the wrong hands. In doing so, we apply a level of security appropriate to the data we process.

2. Processing data

When you:

- purchase a book,
- register for or request, a training session or lecture,
- purchase digital content,
- contact us,

you will be asked to provide your details. We only process the data that you voluntarily provide to us.

This may include the following data:

- First and last name
- Email address
- Telephone number
- Shipping address (if applicable)



- Postal code and city of residence
- Organization
- Contact person's name
- Billing information

3. Purposes of data processing

We process personal data in order to:

- Provide our services
- Send confirmations and practical information
- Process invoicing in accordance with legal obligations
- Contact you by telephone or in writing

4. Use of cookies

Cookies are used to ensure the best possible functioning of this website. A cookie is a small file sent by our website and stored by your browser. We use essential cookies to ensure the website functions properly and displays correctly. If you wish to disable or delete cookies, you can do so through your browser settings.

5. Sharing data

Your personal data is stored in our administration and email systems. Unless you have explicitly given your consent, we do not share your data with third parties. We do not sell your data to third parties.

However, we may engage third parties who process personal data under our supervision and responsibility. We enter into data processing agreements with these parties. They may only process personal data in accordance with our instructions.

6. Change or delete data

You have the right to access your personal data and the right to have your personal data corrected.

In addition, you have the right to:

- Erasure of your personal data
- Restriction of processing
- Object to processing
- Data portability

Requests to amend or delete your personal data may be submitted via:

contact@meddygoossens.nl. We will process your request within four weeks at the latest.



You always have the right to withdraw your consent to the processing of your data. This does not affect the lawfulness of processing carried out prior to the withdrawal of consent.

7. Data retention

We do not retain your data longer than necessary for the purpose for which it was collected. Data in our accounting and administrative systems is retained for a minimum of seven years in order to comply with our legal obligations.

8. Complaints and questions

If you have a complaint regarding the way we process your personal data, you may contact us via: contact@meddygoossens.nl.

You also have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens).